

Look East

City of Norwood Payneham & St Peters Newsletter • Winter 2022



Flood protection funding

Protecting residents and businesses. **2**

Major Projects

Multi-million dollar investment throughout our City. **6-7**

Community Survey

Read the results of the biennial survey. **16-19**



City of
Norwood
Payneham
& St Peters

Council Facilities

Norwood Town Hall

175 The Parade, Norwood
PO Box 204, Kent Town 5071
T: 8366 4555
E: townhall@npsp.sa.gov.au

Norwood Concert Hall

George Street, Norwood
T: 8366 4557
E: norwoodch@npsp.sa.gov.au
W: www.norwoodconcerthall.com.au

Glynde Depot

30 Davis Road, Glynde
T: 8360 9001

Norwood Library

110 The Parade, Norwood
T: 8366 4546

Payneham Library & Community Facilities Complex (Tirkandi)

2 Turner Street, Felixstow
T: 8336 0333

St Peters Library

101 Payneham Road, St Peters
T: 8334 0200

Cultural Heritage Centre

101 Payneham Road, St Peters
T: 8334 0262
E: townhall@npsp.sa.gov.au

Payneham Community Centre

374 Payneham Road, Payneham
T: 8366 4640
E: paynehamcommunitycentre@npsp.sa.gov.au

Payneham Memorial Swimming Centre

OG Road, Felixstow
T: 8336 1978

Norwood Swimming Centre

Phillips Street, Kensington
T: 8431 1327

St Peters Child Care Centre & Preschool

42-44 Henry Street, Stepney
T: 8362 1843
E: spccc@npsp.sa.gov.au



Feature stories

Protecting residents and businesses from flooding

Page 2

Cycling champion honored

Page 3

Tree Strategy 2022–2027

Pages 4 & 5

Major Project Update

Pages 6 & 7

Win a Fiat 500 competition

Page 9

Around the City

Pages 12–14

Community Survey results

Pages 16–19

Meet a Volunteer

Page 20

Upcoming Library activities

Pages 22 & 23

Look East is distributed to homes and businesses within the City of Norwood Payneham & St Peters.

Every care has been taken in compiling the contents of this publication however, the publisher assumes no responsibility for the effects arising therefrom. Opinions expressed in this publication may not be those of the City of Norwood Payneham & St Peters.

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www.npsp.sa.gov.au

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Children relished in the excitement of the Council's Easter Egg Hunt which was held on Easter Saturday.

Coloured eggs were hidden in Richards Park, Norwood, resulting in a flurry of activity.

Mayor's Message

Welcome to the Winter 2022 edition of Look East



It's hard to recall a more exciting time for our City.

The first half of this year has been a busy time, with the Council working hard to lay the foundations for the future of our community.

There are already a number of major projects underway and several others that will commence in the coming months.

These include the \$4.5 million reconstruction of St Peters Street and the redevelopment of Burchell Reserve, St Peters and Borthwick Park at Kensington.

The Council also continues to provide much-needed support to local businesses to help them keep their doors open and generate local job opportunities. To find out more about this support assistance please refer to pages 8 to 11.

On the policy front, the Council's first ever City-wide Tree Strategy has been recently adopted, which provides a clear pathway in terms of increasing the tree canopy coverage in our City.

A Built Heritage Strategy and Action Plan is also being developed by the Council in response to growing community concern about the loss of unprotected heritage buildings.

The Council's events calendar also promises to be one of the best ever, starting with Raising the Bar Adelaide in August.

For music lovers, the inaugural Springfest festival in October will see some of Australia's best musical artists play at the Norwood Concert Hall.

And, after a two year break, the iconic Norwood Christmas Pageant is set to return to The Parade, bringing joy and entertainment to thousands of locals and visitors hoping to capture some Christmas magic.

Amongst all this activity, the Council has developed its budget with a focus on striking the right balance between modest rate increases and continuing to deliver services and infrastructure.

The centrepiece of this year's \$51.3 million investment in Capital Projects and Infrastructure is the \$22 million redevelopment of the Payneham Memorial Swimming Centre. To find out more refer to page 6.

Other key projects include \$10 million for drainage works to prevent flooding and \$2.7 million to upgrade shared path ways for pedestrians and cyclists along the River Torrens Linear Park, as well as \$2 million for The Parade Masterplan.

These projects have been planned for some time and have undergone extensive consultation. It's now time for the Council to deliver these projects for our community.

Finally, with the 2022 Local Government elections in November, I strongly encourage you all to ensure you are registered to participate in the democratic process. The election is your opportunity to have your voice heard about the local issues that matter to you.

I hope you enjoy the Winter edition of Look East.

**Robert Bria
Mayor**



Work underway on stormwater infrastructure



Nino Solari's son David & Mayor Robert Bria

Protecting residents and businesses from flooding

Major funding boost to the Council's stormwater infrastructure

Residents, businesses and property owners will benefit from a \$9.9 million Federal Government grant to upgrade and improve stormwater infrastructure.

This significant investment is being matched dollar-for-dollar by the Council, resulting in a near \$20 million investment to reduce the risk of flooding in St Morris, Trinity Gardens, Maylands and Stepney.

The funding is from the Federal Government's Preparing Australia Program, which targets local projects across the nation, with a focus on improving resilience against natural disasters.

The new infrastructure will assist in reducing surface flood waters during storm events by capturing stormwater and temporarily storing it in a proposed detention basin and underground detention tanks located within the road network.

Importantly, the funding boost will offset the Council's overall \$38.4 million investment to protect residents and businesses from flooding at various locations in our City.

As part of its Flood Mitigation Assessment, the Council has allocated funding to upgrade stormwater infrastructure, particularly to prevent the damaging consequences of a one in 100-year rainfall event.

The City's stormwater drainage network is one of many infrastructure assets which is provided and maintained by the Council for the community.

The City-wide upgrades to the stormwater drainage network stems from a floodplain mapping project which identified locations which are at risk from flooding and considers a range of future scenarios, including infill development and the ongoing impacts of climate change. Work on the project is expected to start at the end of the year.

To find out more please contact the Council's Project Manager, Scott Dearman on 8366 4538 or via email sdearman@npsp.sa.gov.au

Nino Solari Commemorative Path

Cycling champion honored

Undoubtedly one of the most revered figures in South Australia's cycling history, Nino Solari was a very familiar face in our City.

And although he was considered to be one of the greatest Australian cyclists and a legend of the sport, Nino was more than just an elite athlete.

His love of cycling and his passion to share his knowledge, helped to turn young sports people into exceptional athletes, even helping to launch world-class cycling careers.

In May this year, a commemorative path honoring the achievements of the cycling champion—and his long lasting legacy—was officially opened by Mayor Robert Bria and Mr Solari's family.

The Commemorative Path on Osmond Terrace is part of the Beulah Road Bicycle Boulevard Project.

The structure includes interpretive signage, display boards and custom artwork recognising Nino's achievements and contributions to the sport of cycling and to community life in our City.

It also includes:

- new pedestrian kerb ramps and wider pedestrian footpaths;
- a dedicated cycling path through the median;
- landscaping, including planting and irrigation within the Osmond Terrace median and at all four corners of the intersection; and
- furniture, including two concrete benches, and a bicycle repair station with bike stand, tools and pump located across the road.

Work on the Nino Solari Commemorative Path commenced this year and was undertaken in consultation with Mr Solari's family. To find out more about the project visit: www.npsp.sa.gov.au



Trees along Osmond Tce, Norwood

Planting for the future

Council endorses its first ever Tree Strategy

Trees are one of our City's most appealing and valuable environmental features.

Not only are they the lungs of our community, bringing cooler temperatures in summer, they also provide beauty to our streets and habitat for birds and animals to sustain biodiversity.

There are more than 20,000 street trees in the City of Norwood Payneham & St Peters and 7,000 trees in parks and reserves.

In an important step to ensure the establishment, protection and longevity of our trees, the Council adopted its first ever Tree Strategy in April.

The purpose of the Tree Strategy is to set out a roadmap and actions required to strategically increase the tree canopy cover in our City.

Importantly, the Strategy has set a target of planting 500 new trees each year over the next five years.

While its primary focus is on street trees, the Strategy also identifies opportunities to influence the retention and growth of trees on both public and private land.

Primarily, the Strategy serves as the blueprint to guide the management, forward planning, planting and maintenance of all Council owned trees over the next five years.

The Council has committed to increasing its tree coverage by 20 per cent by 2045, with a particular focus on suburbs with low levels of tree coverage.

To view the Tree Strategy visit www.npsp.sa.gov.au or contact the Council's Strategic Planner, Nicole Rolfe on 8366 4550 or via email nrolfe@npsp.sa.gov.au

The Strategy is arranged under five strategic themes which summarise the Council's aspirations.

Identify and Manage – A City where trees are managed as valuable living community assets.

Protect and Value – A City where the existing tree population is valued and retained.

Plan for Growth and Renewal – A greener, cooler and more liveable City with an equitable distribution of trees for present and future generations

Maintain – A beautiful, clean and safe City with healthy and well maintained trees.

Inspire and Influence – A City that recognises the power of collaboration to achieve an increase in the number of trees on private and public land to meet the City's tree canopy targets.

Inspiring growth at a local level

Council and Rotary working together to help the environment

St Peters Rotary Club is leading the way in demonstrating the power of collaboration when it comes to greening the City.

The Club, in partnership with the Council, is offering funding grants to community groups, schools, educational institutions and businesses to assist them to make a positive difference to the environment.

The St Peters Rotary Environmental Grants range from \$50 to \$1000 and will be offered for initiatives and ideas, including but not limited to:

- undertaking a planting day to increase canopy cover;
- providing environmental education to children;
- establishing a native garden to attract bees, birds or butterflies;
- conservation work; and
- waste and recycling systems

The grant round opens after 1 July 2022.

To find out more or get an application form, please email the President of the Rotary Club of St Peters at admin@rotarystpeters.org.au

Community, consultation, construction

The Council has made a commitment to the community to deliver a range of exciting major projects.



Artist Impression - Payneham Memorial Swimming Centre



Artist Impression - Dunstan Adventure Playground



Artist Impression - Burchell Reserve



Artist Impression - St Peters Street Upgrade

These major projects will benefit residents and visitors while improving the City's infrastructure and facilities. These projects will also create jobs during construction and provide an overall boost to our local economy.

Payneham Memorial Swimming Centre

Plans are well underway to transform the Payneham Memorial Swimming Centre into a state-of-the-art water park.

The Council will be investing \$16.5 million next financial year in this project, in addition to \$500,000 being spent this year.

Once completed the Council's investment will be almost \$24 million, which includes a \$5.6 million contribution from the State Government.

The Swimming Centre will feature a new 50-metre pool, undercover 25-metre pool, high platform waterslides, a water play area and ramp access to ensure all members of the community can enjoy the new facilities.

The redeveloped Payneham Memorial Swimming Centre is planned to be open for the 2023–2024 swimming season and we look forward to seeing you then!

Dunstan Adventure Playground

The redevelopment of the Dunstan Adventure Playground will commence in October this year—following extensive consultation with a wide range of sectors in the community, including children and the Traditional Owners of the Land.

The upgrade includes new equipment, including an adventure themed playground, a new slide, plus much more.

Burchell Reserve

The transformation of Burchell Reserve is scheduled to be completed by the middle of 2023.

The Council's \$2.6 million investment will deliver state-of-the-art facilities with multi-purpose courts: two community tennis courts, basketball and netball rings, shelter, barbeque and picnic facilities, new play equipment, furniture, lighting, toilets and more.

St Peters Street Upgrade

Construction of St Peters Street is expected to be completed early next year.

The \$4.5 million investment will result in improved safety for pedestrians and cyclists, new trees, landscaping and accessibility to the River Torrens.

To watch Mayor Robert Bria talk about the benefits of the major projects to our City please visit www.npsp.sa.gov.au/majorprojects



2022 EASTSIDE BUSINESS AWARDS

2022 Eastside Business Award winners



2022 Eastside Business Hall of Fame Award winner James Thredgold

Eastside Business Awards

Resilient, inspiring and highly regarded

With a record number of votes cast, the Eastside Business Awards have once again reinforced that the City of Norwood Payneham & St Peters has some of the most highly regarded, resilient and creative businesses in SA.

More than 10,900 public votes were cast for 295 businesses across the 11 categories. Mayor Robert Bria said he greatly appreciated the community's ongoing support of the Awards.

"This year we had a record number of votes from the public—up 4000 from previous years," Mayor Bria said.

He also paid tribute to the local business community, recognising the difficult environment they have worked through during the past two years.

"While all three spheres of government stepped up to provide support packages to help local traders keep their doors open and save jobs, the real heroes of the pandemic are the thousands of local businesses in our City," he said.

"Their resilience, persistence and ability to adapt in a dynamic environment with constant changes to density limits and other rules has been inspiring."

Mayor Bria said one of the stalwarts of the local business community was James Thredgold who received the prestigious Hall of Fame Award.

The Awards are supported by Solstice Media (the publisher of InDaily, CityMag and SALIFE, as well as AFM services).

There were also two new categories this year—Best Arts & Culture/Entertainment Experience and Best Professional Service.

The inaugural Best Arts & Culture/Entertainment Experience award went to the Mary MacKillop Museum, which offers an interactive and hands-on experience to inspire and educate people of all ages.

It was another successful year for Pavé Cafe, which received the highly sought-after Best Café/Restaurant Award, after winning Best Coffee two years in a row.

It is also the fifth award for Little Bang Brewing after it was awarded Best Entertainment Venue last year and Best Pub/Bar for the three previous years.

To find out more about the Awards visit www.npsp.sa.gov.au

Congratulations to all of the winners!

- 1. Hall of Fame (20+ years)**
James Thredgold Jeweller
188 The Parade, Norwood
- 2. Best Arts & Culture/Entertainment**
Mary MacKillop Museum
19 Phillips Street, Kensington
- 3. Best Fashion Retailer**
Exurbia
134A The Parade, Norwood
- 4. Best Café/Restaurant**
Pave Café
138B The Parade, Norwood
- 5. Best Coffee**
Cheeky Grin Coffee
74A Gage Street, Firlie
- 6. Best Pub/Bar**
The Maylands Hotel
67 Phillis Street, Maylands
- 7. Best Hair/Beauty Salon**
Johnny Slicks Barber Shop
254 The Parade, Norwood
- 8. Best Customer Experience**
T Life
131 The Parade, Norwood
- 9. Best Independent Small Business**
Adelaide Supplements
242 The Parade, Norwood
- 10. Best Food/Beverage Manufacturer**
Little Bang Brewing
25 Henry Street, Stepney
- 11. Best Professional Service**
GR Phones
Shop 3, 1 Margaret Street, Norwood

Jewel in the crown

Hall of Fame winner – James Thredgold Jeweller

Creating bespoke designs while relishing in a dynamic yet traditional industry, being a jeweller is an incredible profession.

That is the sentiment of James Thredgold whose career has enabled him to travel all over the world, building strong friendships along the way.

"When it comes to design, there are always national and international trends, but I am not bound by those," James says.

"I may see something inspiring in a piece of architecture. I once did a design based on the Chrysler Building (in Manhattan).

"But most of the time, I let the gem stones guide me and tell me what it needs to be."

"Over the last four to five years, our big coloured semi-precious stones have been highly sought after."

"When Big proposed to Carrie in Sex and the City (the hugely popular television series) with a 5 carat black diamond engagement ring, it became very, very popular."

James employs 11 staff—including Head Jeweller Derek Gregory. They have worked side by side for 24 years, with James joking that he spends more time with Derek than Derek's wife does.

When asked how it felt to be crowned the 2022 Hall of Fame winner, James said:

"It was just amazing. There are multiple local businesses that are more than 20 years old so I was never expecting to win. I have had so many texts and emails to say congratulations."

"The Awards bring attention to a range of retailers who would traditionally go without being acknowledged, especially during tough times such as COVID."

"Whether it's first, second, third or fourth, the Eastside Business Awards make businesses feel incredibly worthwhile. It is great that the Council organises the event each year."

"I also just love the diversity of The Parade. There is such an organic mix of people," he said.

James, who is a qualified manufacturing jeweller after undertaking a four-year apprenticeship, specialises in hand-crafted designs—one of only a handful of jewellers in Adelaide to do so.

His business, which has been located on The Parade for 25 years, also boasts an exclusive range of Tag Heuer, Bremont, Garmin, Gucci and Roberto Coin.

James Thredgold Jeweller is located at 188 The Parade Norwood Phone 8431 9141 or visit www.jamesthredgold.com.au
@ [@james_thredgold](https://www.instagram.com/james_thredgold)
/ [JamesThredgoldJeweller](https://www.facebook.com/JamesThredgoldJeweller)



Theo, Jenny & Effie Theodoulou

Win a FIAT 500 competition

You little beauty!

“At some stage in their lives, everybody needs a helping hand.”

These are the wise words of Theo Theodoulou who was thrilled to learn he was the winner of The Parade's Win a FIAT 500 competition.

Staring lovingly at his new car, Theo described the moment he received the news he won the FIAT 500 Lounge 1.2L 5 Speed Dualogic, valued at more than \$25,000.

“To be honest, every weight just lifted off my shoulders,” he said.

Theo and his wife Jenny, of Black Forest, had faced a series of financial difficulties—describing his situation as “always looking for a spare dollar” after being forced to close his small franchise business earlier this year.

In true testament to the generous notion of paying it forward, Theo received a \$100 gift voucher for Gazman by one of his former employees.

“My wife wanted to go to Burnside but I wanted to go The Parade. I love The Parade—so many shops and lots of places to go for coffee.

“I used the voucher on The Parade at Gazman. The gentleman who served me was a million dollars. Such great old-fashioned service. I kept raving on about him.

“Then to find out I won the car as well, that was just magnificent. I thought... you little beauty!”

Theo and his family are thrilled with the FIAT 500, especially its deceptive spaciousness.

“It is so roomy. My daughter, Effie, has a disability and her wheelchair fits in the car so easily. There are no blind spots as the seat is so high and everything is just lovely—especially the colour. We really couldn't be happier!”

Theo is currently unemployed and says he is tempted to apply for every competition on offer.

“It really doesn't matter how small the prize is—it could be a meat hamper—but if it comes along at the right time, it will really lift you up!”

Throughout the eight-week competition, 5216 entries were received, with analysis determining there was direct expenditure of more than \$514,000 at 196 different businesses within The Parade Precinct. The competition was drawn on 13 April.

The competition was an initiative of the Council's Norwood Parade Precinct Committee, in partnership with Solitaire Automotive Group. The requirements included a minimum of \$25 to be spent at a participating business within The Parade Precinct, and then submitting an online entry.

For more information contact the Council's Economic Development Unit on 8366 4555.

Eastside Design for Living

Capturing creativity and style in our City



Located just minutes from Adelaide's CBD, the City of Norwood Payneham & St Peters is perfectly placed for those wanting to refresh, remodel or reinvent their homes interior.

From inspiring art, international design concepts, and custom-made furnishings, our City has a long-standing reputation for its stunning interior and homeware businesses.

For those very reasons, the Council has captured the talent, diversity and style of local establishments in its homewares design booklet, Eastside Design for Living.

Boasting creative flair, exceptional service and a sharpened knowledge of market and design trends, there are more than 40 businesses featured in the exclusive publication.

From small and family owned, to those recognised internationally—these establishments have a strong emphasis on inspiring and exploring individual tastes, with the ultimate aim of enhancing the beauty and style of your home.

Whether you are a discerning design aficionado looking to completely refurbish—or simply seeking an eye catching one-off statement piece, we know you will enjoy learning about the history and vision of the businesses profiled in this feature.

After all, it is an integral part of South Australia's culture to entertain at home—sharing beautiful spaces with family and friends.

Eastside Design for Living will be available on our website www.npsp.sa.gov.au or Norwood Town Hall.

Around the City

Updates from the Council and a look at what's happening in and around your local area.

Each of the projects carried out by the Council works towards the four outcomes of its Strategic Management Plan, *CityPlan 2030: Shaping Our Future*. Together reaching these outcomes helps to achieve the Council's overall goal of Community Well-being.

-  Social Equity
-  Cultural Vitality
-  Economic Prosperity
-  Environmental Sustainability



Built Heritage Strategy

Protecting our City's history.

With more than 2000 buildings and places in our City with heritage or historic area protection, it is absolutely vital that we have a clear strategy and action plan to protect these places going forward.

That's why the Council is developing its first ever draft Built Heritage Strategy with a goal to preserve, promote, celebrate and prioritise our built heritage assets.

The five-year Strategy is also designed to ensure the community moves into the future with a clear framework and with a medium to long-term plan, to preserve and protect built heritage and fund heritage related initiatives.

Our built heritage adds character and distinctiveness creating a 'sense of

place' for our community and it is vital that we retain these assets for current and successive generations.

The Council looks forward to receiving your feedback regarding the Strategy during the consultation phase which is planned for later this year.

To find out more about the Built Heritage Strategy please call the Council's Senior Urban Planner Emily McLuskey on 8366 4561 or email emcluskey@npsp.sa.gov.au

Art on Parade on Adelaide's Premier Main Street

Art lovers, residents, workers and visitors to The Parade delighted in the colour, culture and vibrancy of Art on Parade from 1–30 April.

More than 100 pieces of art—from 26 artists—were on display across 23 venues.

The unique annual event brought local businesses and South

Australian artists together for a curated and cultured experience.

The self-guided trail contained sculptures, paintings, drawings and photographic works.

It is the perfect culmination of creative expression while inviting new audiences to The Parade.

JOLT into gear in NPSP

The Council has partnered with two electric vehicle charging companies, JOLT and Evie Networks to install public electric vehicle charging stations at various locations across the City.

The Council is leading the way to support the take up of electric vehicles, giving owners and potential purchasers of electric vehicles confidence in the availability and convenience of charging infrastructure.

Electric vehicles (EVs) create less air and noise pollution, and when powered by renewable energy, eliminate climate altering greenhouse gases. With the rising cost of fuel, the Council is pleased to be supporting innovations which reduce the cost of transportation and benefit the environment.

Initially there will be six publicly accessible fast charging stations, located in carparks or on the road, installed from July this year. Some stations will be paired with an electronic billboard which will feature upcoming Council events and services.

Motorists will be able to charge vehicles in as little as 10 minutes with enough range to travel a distance of about 50km.

All energy will be drawn from renewable sources.

Increasing the availability of charging infrastructure is a key piece of the puzzle for widespread adoption of EVs and the Council is very excited to be partnering with JOLT and Evie Networks.

To find out more contact the Council's Urban Planning & Sustainability Manager Eleanor Walters on 8366 4521 or email ewalters@npsp.sa.gov.au



Art on Parade, Caroma Showroom

Council elections, caretaker and how it affects you

Local Government elections will be held in November 2022.

Are you eligible to vote?

If you are unsure whether you are on the Council Voters Roll, please contact the Council's Rates & Revenue Officer on 8366 4554.

Have you thought about nominating and becoming an Elected Member?

As an Elected Member you have the opportunity to shape the strategic direction of the Council and make a positive contribution to ensure the well-being of your local community and for the Council as a whole.

If you want to find out more about nominating, please attend a Candidate Briefing Session on Monday 8 August 2022 commencing at 7.00pm at The Norwood Town Hall.

The Council will move into caretaker period from 6 September 2022.

The caretaker period will end once the new Council has been elected.

The Council has prepared a Caretaker Policy which affirms the Council's commitment to fair and democratic elections.

The Policy aims to ensure that the Council conducts its business throughout the election period in a responsible and transparent manner and in accordance with the relevant statutory requirements.

For more information about the 2022 Local Government election, including the Council's Caretaker Policy, please visit www.npsp.sa.gov.au

Have you seen the Council's new Community Bus?

Colourful, vibrant and wrapped in NPSP branding, the roomy Seater Fuso Rosa features all the mod cons for a comfortable and smooth ride!

The new bus features a wheelchair lifter, grab rails and an additional retractable step at the entry, together with a range of other mod cons.

It will be used for the Council's Community Care Services Program as well as tours and excursions.



Following 20 years of dedicated community service, the Council's Toyota Bus was retired to make way for the new 21 seater.

If you enjoy meeting people and assisting them to remain socially connected and able to participate in every day activities, then a Volunteer

Bus Helper or Bus Driver role may be perfect for you.

Please contact the Council's Community Services Co-ordinator on 8366 4595 or KMcVeigh@npsp.sa.gov.au

If you see the new bus out and about, please give us a wave!

Pawsitive news about registrations

Did you know that you can register your cat? The City of Norwood Payneham & St Peters strongly urges that you do. The Council does not apply a fee for registering your feline friend.

If you own a dog and live in NPSP then your dog registration renewal notices

will be sent out late July and will be due at the end of August. It is important for you to wait for the renewal notice before going online in order to avoid duplications in the system.

To find out more visit www.dogsandcatsonline.com.au

CALLING ALL YOUNG ARTISTS

ART WANTED

CANVAS YOUTH ART + DESIGN EXHIBITION

ILLUSTRATIONS, PAINTINGS, PHOTOGRAPHY, SCULPTURE, TEXTILES, MIXED MEDIA.

ENTRIES CLOSE 5PM THURSDAY, 30 JUNE

www.npsp.sa.gov.au

canvas youth arts & events program

NPSP YOUTH

Community Survey

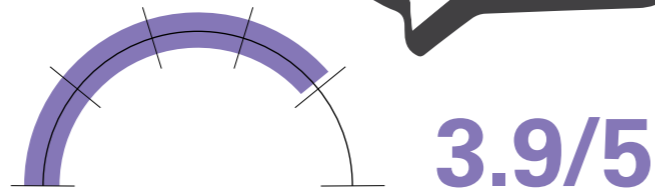
The biennial Community Survey was undertaken in late 2021, with face-to-face interviews and online consultation with more than 800 residents and business operators in our City.

Participants were asked to rate their satisfaction on a scale of one (the lowest) to five (the highest). At the end of the survey, participants were able to provide a suggestion or comment to assist the Council in improving its service delivery.

The Community Survey asks how satisfied people are with the various services, programs and facilities the Council provides, together with other questions that affect overall quality of life in the City.

Changes in satisfaction levels are monitored to help identify areas where the Council can improve performance to meet the community's expectations. All participants in the survey were randomly selected.

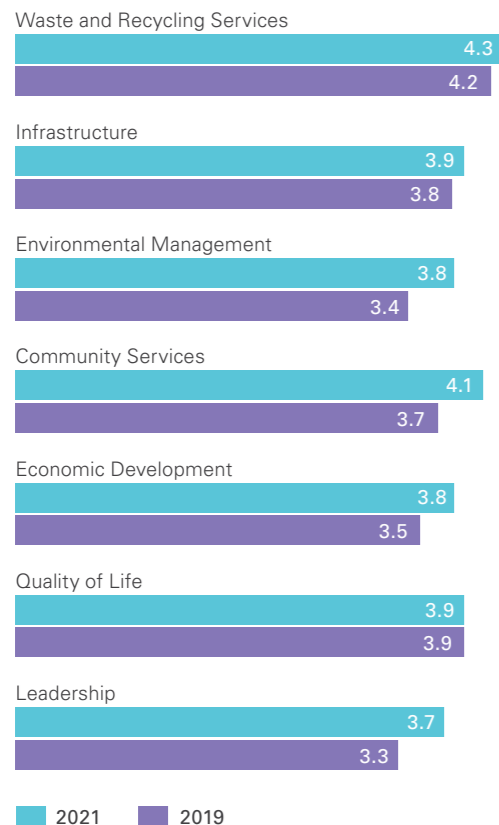
Residents



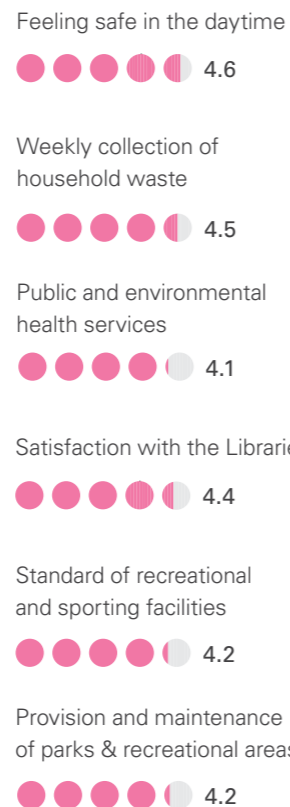
Overall satisfaction

The Resident Survey results revealed that despite the presence of COVID-19, overall resident satisfaction with the Council is at an all-time high.

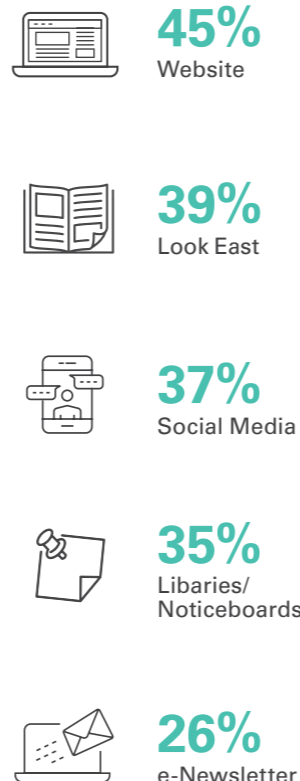
Satisfaction with performance areas



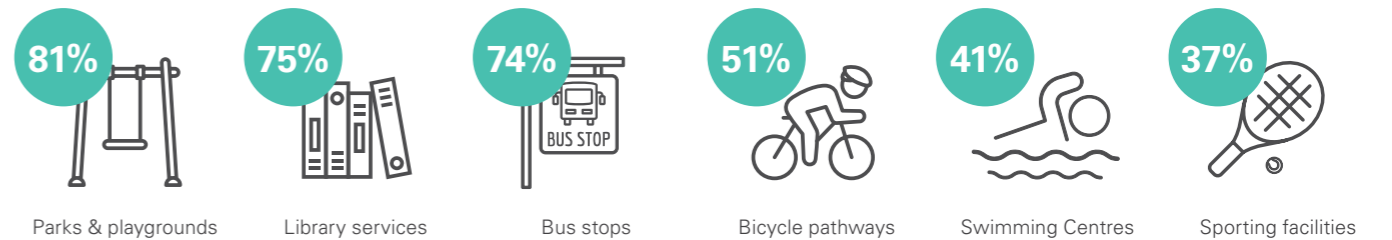
Satisfaction with specific issues



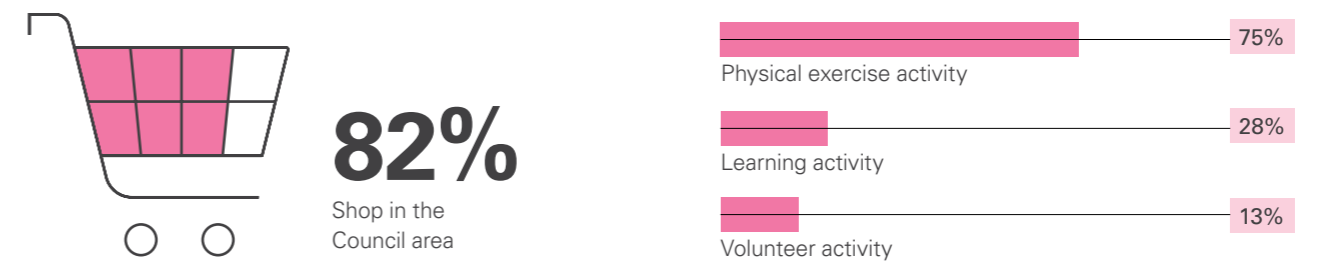
How residents receive information



Use of the Council services or facilities



Weekly participation in activities in the Council area



Priority issues

The top three issues for the Council to address in the next three years as a priority are:



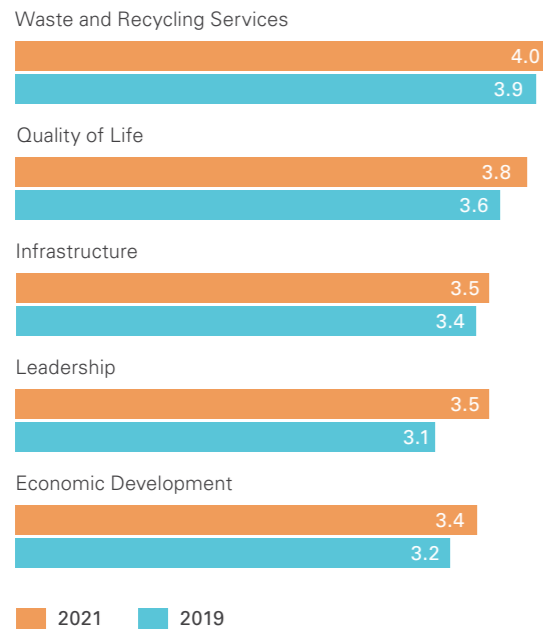
Community Survey

Business Operators



Satisfaction with performance areas

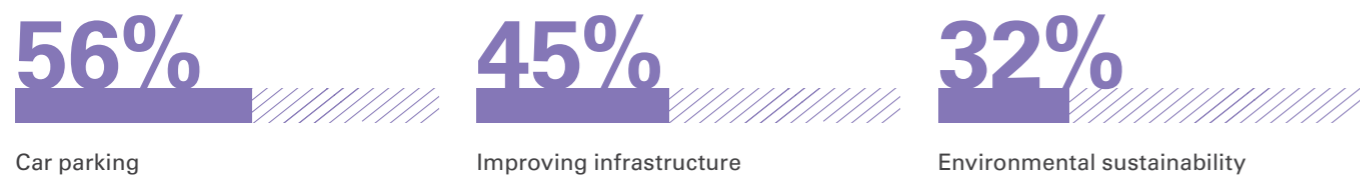
The Business Survey results show an increase in the Council's performance in the following areas:



Significant increases can be seen in three of the above performance areas; leadership, economic development and quality of life.

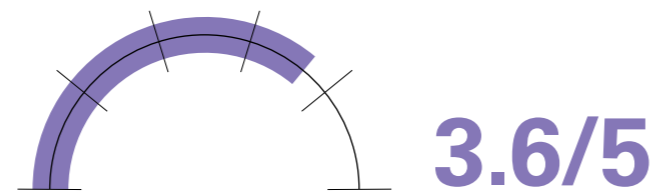
Priority issues

The top three issues for the Council to address in the next three years as a priority are:

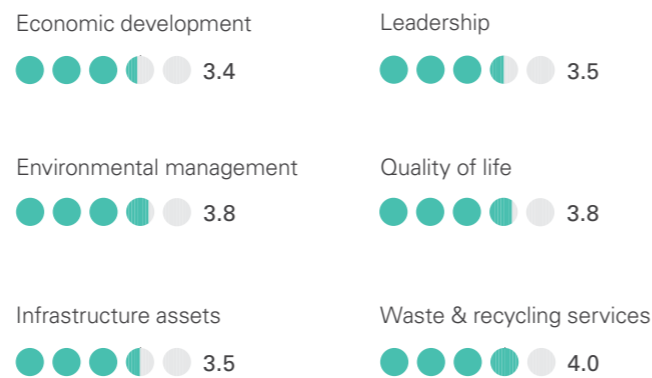


Overall satisfaction

Overall satisfaction has increased across almost all areas and businesses are generally feeling more confident towards the Council.



Satisfaction with specific issues



Advantages of operating a business in NPSP



Disadvantages of operating a business in NPSP

Parking issues

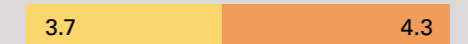
Car parking is a difficult issue to resolve as our residents and businesses often have competing expectations. Seeking to strike a balance, the Council is currently investigating options for providing additional car parking at the Webbe Street car park in Norwood, while implementing a City-wide car parking policy to alleviate business and resident concerns with long-term commuter parking in residential streets.



COVID-19 Response

The most effective responses by the Council to the COVID-19 pandemic were Justice of the Peace services and increased cleaning in public spaces followed by a freeze on Council rates.

JP services open throughout the pandemic



Increased cleaning in public spaces



Freeze on Council rates



Businesses Residents

Summary

The Council takes your comments seriously to help improve its services and performance to the community.

In 2022–2023, the Council proposes to:

- progress The Parade and George Street upgrades, which will significantly improve the infrastructure and appearance of these prime areas;
- allocate \$29.75 million to improving infrastructure across the City, including road, footpath, kerb and guttering improvements, street lighting and stormwater upgrades;
- allocate \$4.5 million on waste and recycling services;
- allocate \$1.36 million on managing street trees; and
- allocate \$995,000 towards economic development initiatives for businesses across the City.

The full results of the 2021 Community Survey are available on the Council's website www.npsp.sa.gov.au

A new chapter after retirement

Glenys shares her love of reading



Volunteer Glenys Raveane

Glenys Raveane’s career involved 45 years of working across a range of human services—disability, ageing, young people and various other health areas.

Upon her retirement, Glenys, of Stepney, wanted to delve into something completely different.

“Initially I sought to do some book repair work at my local library. Reading and literacy are things I have always been interested in,” she said.

“I have also been very interested in the work done in communities by Local Government.”

Since January 2021, Glenys, has been a Home Library Service Volunteer—offering her time and company for a couple of hours on a Tuesday and a Friday once a month.

“There are some people who just like to have their books swapped over and others who may be at home and with whom I can have a chat.”

When it comes to discussing books, Glenys will never run out of content.

“Since I’ve retired, I usually read a book a week. From fiction to the odd crime thriller—or something that gives me a laugh.”

“If you read—you’re never really alone—it is very easy to enter into another world.”

“Reading can also broaden your point of view. It can reinforce thoughts, or you can learn something new. I would always encourage people to do some reading.”

“When it comes to volunteering I would certainly say don’t hesitate to be involved.

“While people may have a specific interest like I did with book repair, it pays to be open to other opportunities.

“It really interests me to hear stories of other Volunteers and what they are involved in as well as the stories of the people to whom I deliver books.”

Glenys says an additional chapter of her volunteering may include environmental sustainability projects.

“If it is the right fit, then I am happy to give it a go.”

To find out what volunteering opportunities could be the right fit for you, contact the Council’s Volunteer Services Coordinator, Joel Blackie 8366 4631 or email jblackie@npsp.sa.gov.au

Upcoming Events



Microchipping Day

25 June
10.00am–2.00pm
Linde Reserve, Stepney

Book your dogs and cats in for discounted microchipping in the St Peters Youth Centre and receive advice and education about your pets. Microchipping is \$10 per animal (payment to be made on the day).



Food Secrets + EWAT Tour

July–November

Food Secrets meets the Eastside Wine and Ale Trail. Jump on board for a fun filled tour including tastings, samples, factory walk throughs and lunch at various pubs, restaurants and breweries in our City.

Bookings are essential. Keep an eye on our website.



Skill Sessions

July School holidays
Various locations

The Skill Sessions are a variety of workshops and activities to help young people learn new skills.

Open your mind to new possibilities and get involved!



CANVAS Youth Art and Design Exhibition

1–31 August
Norwood Town Hall

Canvas combines showcasing events with opportunities for young people to learn new skills and build links with industry in the areas of event management, music, short film and photography.



Raising the Bar Adelaide

9 August
6.30pm onwards
Various venues across our City

With 20 expert speakers in 10 venues, Raising the Bar Adelaide is testament to our City’s pursuit of knowledge and entertainment!



Zest for Life

15–28 August
Various locations

Celebrate your Zest for Life and join our exciting program of events which encourage positive and active ageing, and promote community well-being.

This year’s program is brimming with tours, seminars, workshops and social activities.

Bookings can also be made online or in person at Norwood Town Hall or Payneham and St Peters Libraries.

For more information about upcoming events visit www.npsp.sa.gov.au/events

Upcoming activities at your local Libraries.

Enjoy a range of fun activities at the Council's Libraries these school holidays. From arts and crafts and family movies, there is something for everyone to enjoy!

St Peters Library

101 Payneham Road, St Peters
Tel. 8334 0200

Norwood Library

110 The Parade, Norwood
Tel. 8366 4546

Payneham Library

2 Turner Street, Felixstow
Tel. 8336 0333

Read, watch, play and learn

Movies at the Library

Both movies are free but bookings are essential. Phone 8366 0333 to secure your seat.

Queen Bee

Payneham Library
Wednesday
29 June
2pm-4pm

A heart-warming and humorous look at life for seniors, Queen Bee is inspired by the true story of producer Harrison Powell's own grandmother.

After reluctantly agreeing to move in to a senior's home, she encounters a clique of mean-spirited women and an amorous widower!

Come along, have a cup of tea and chat and settle in to watch the movie.

Devil Wears Prada

Payneham Library
Wednesday
27 July
2pm-4pm

Set in the exclusive high-end fashion world, The Devil Wears Prada is a 2006 American comedy-drama starring Meryl Streep as Miranda Priestly, a powerful magazine editor, and Anne Hathaway as a college graduate who goes to New York City and lands a job as Priestly's co-assistant. You will be sure to enjoy the fashion, the laughs and award-winning performances.

Book Week 2022

20-26 August

Celebrate books, reading, and the best new work in Australian children's literature, with the Children's Book Council of Australia's Book Week.

This year's theme is 'Dreaming with Eyes Open'. Keep an eye out for a range of fun and inspiring activities being held at all of the Council's Libraries to celebrate Book Week.

Discovering and dreaming in the July school holidays

Dreaming Stories

St Peters Library
Monday 11 July
10.30am-11.15am
Cost: \$5

Learn about Australia's Aboriginal Dreaming in this fascinating storytelling session with Trent Hill. Find out about some of the symbols commonly used in Aboriginal art such as animal tracks, signs and symbols. Hear about the morals and lessons found in Dreaming stories, and their connection to the land.

Bedtime Storytime

Payneham Library
Thursday 14 July
6pm
Cost: \$5

Come along for a special Bedtime Storytime for the whole family at Payneham Library. Wear your pyjamas and bring your favourite soft toy, and listen to snuggly stories read by local author Katrina Germein. A take home craft will be provided.

Paint a Bear

St Peters Library
Wednesday 20 July
10.30am-11.30am
Cost: Free

Books and bears—what a perfect combination! Come along for a creative morning and paint your own soft bear to take home.

Paper Puppet workshop

Payneham Library
Tuesday 12 July
2pm-3pm
Cost: Free

Create a character in moving paper puppet form, using a variety of craft materials and recycled book pages.

Make a Bird Mobile

Payneham Library
Monday 18 July
10am-12 noon
Cost: \$5

Be inspired by the Book of Curious Birds by Jennifer Cossins, and make your own bird mobile. Learn to put together an automaton, a moving mechanical device, and create your own curious birds to make it come alive.

Aboriginal Art workshop

St Peters Library
Thursday 21 July
10am-11am
Cost: \$5

Join us for a creative morning, and be led by a Kurna artist through an introduction to Aboriginal art. All materials are provided, including your own canvas each to keep.

Make a Book Treasure Box

Payneham Library
Wednesday 13 July
10.30am-1.30pm
Cost: Free

Books and reading are a treasure! In celebration of Book Week and all things reading, create a book-shaped treasure box to keep special keepsakes in.

Lego Favourite Book Characters

Payneham Library
Tuesday 19 July
10am-12 noon
Cost: \$5

Join the team from Bricks 4 Kidz, and have a fun and creative morning building some favourite book characters with Lego!



Bookings are essential for all events. To secure your spot please visit www.npsp.sa.gov.au/events



RAISING *the* BAR

MAKING KNOWLEDGE FUN AND ACCESSIBLE

TUESDAY 9 AUGUST 2022

For one night only, the City of Norwood Payneham & St Peters will be transformed into a campus where top academics, industry experts and thought leaders will gather in some of the best local bars and pubs for one-of-a-kind, knowledge-driven events.

The Council area is the only destination in South Australia to deliver this unique event.

From its beginnings in 2018, Raising the Bar has continued to grow in popularity and will be returning again this year, with 20 intriguing speakers in 10 venues.

Our goal is to raise the bar on the information you consume in your every day life by providing access to cutting edge content in an intimate environment for discussion.

We aim to challenge you, inspire you and leave you hungry for more.

To find out who will be speaking make sure you keep an eye on the website www.npsp.sa.gov.au/rtb

For more information contact the Council's Economic Development Unit on 8366 4555.



#RTBADL

www.npsp.sa.gov.au/rtb



City of
Norwood
Payneham
& St Peters